

OfficeLink Hospitality Solution



More profit for your business. More value for your guests. The OfficeLink Hospitality Solution offers an extensive range of guest and visitor telephone services that are easy to track and bill.

Is it for you?

Apart from a warm welcome and excellent, personal service, you need to make it easy for guests to go about their business and keep in touch with family and friends at home. In return, you could earn vital extra revenue to boost your profit and improve service all round.

As well as providing fast, accurate and efficient call accounting, the OfficeLink Hospitality Solution enables you to offer extra services that will make guests feel more at home.

The package offers practical, easy-to-use telephone and internet services that guests can access from their room, the lobby and other key hospitality areas.

Benefits and features

Account for every single call

- Once a guest checks in, a phone is assigned to the guest and the system will log all external calls the guest makes from their room during their stay, including any last-minute calls made before check out.
- Get an instant account of any calls you make on behalf of your guests. Once the call is completed the system will ring the reception phone and display the bill. If guest phones are barred from making international calls, you can still offer your guests the option of making these from reception and make sure they're fully accounted for on the bill.
- Prevent misuse and abuse by monitoring and restricting the use of phones in meeting rooms, reception, back offices, the kitchen and other administration areas.
- Print a fully itemised bill locally or via a PC printer.
- For a professional touch and to remind your guest, why not have your hotel's name printed on the bill?

Set realistic call charges

- Assign fixed, per-minute costs to local and long distance calls. You decide how much you want to charge guests for telephone services.
- Extend a warmer welcome
- Check the status of any room, instantly, from reception. You can check whether a room is free, occupied, cleaned or needing service.
- Activate the message waiting light to tell your guests when messages are waiting for them at reception.
- Whenever it's convenient, your guests can set their own alarm calls from their room phone. As well as providing that all-important early morning wake up call, this facility can also be used to set important reminders.
- Internet Access provides access to innovative applications and real time data services such as news feeds, and allows users to pull, push and view all types of information.

- Improved Service
- New Revenue
- Happy Customers



How it works

The OfficeLink Hospitality Solution is a software upgrade that can be bought with a new system or added to an existing one.

It includes the full range of hospitality features, plus a programming and user guide, printer lead adapter and guest telephone guides.

Once installed the hospitality software allows the customer to:

- Check In customers
- Bill customers for calls
- Mark rooms as available
- Check room status
- Inform customers of messages
- Set rooms as available from the room phone

Typical customers

- Hotels
- Guest houses
- Nursing homes
- Recording studios
- Shared offices
- Internet cafes
- Airport business lounges
- Business bureau's
- Private hospitals
- Retirement homes

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